

# In-Form Solutions Newsletter

## Our Commitment for a healthy future

Welcome to our autumn newsletter. We are pleased to be able to share with you some of the ways that we are able to show that we are a company that is committed to ensure that we are reliable, secure and with a social conscious. We explain more about this below. In addition we are relevant and supportive to our clients and partners.

*“Their performance is excellent and of a very high standard, they are reliable and extremely professional in all aspects of their work”*



A highly experienced multi-disciplinary team dedicated to improving service outcomes with a robust infrastructure and support

## Our Commitment to you for a healthy future

We at In-Form Solutions are committed to providing our public services with quality outcomes that make a positive difference to people’s lives and the communities we all live in. Although our assignments vary in nature, we continually strive to improve the services provided by our partners, and ourselves. Consequently, we have invested in our people and infrastructure to ensure our partners receive dependable and reliable innovative solutions to enable them to achieve the best outcomes. To demonstrate this undertaking, we are committed to:

1. **Delivering high quality outcomes.**
2. **Agile, yet secure.**
3. **Diverse range of skill sets.**
4. **Quality assured and robust.**

During the past year we have undertaken a variety of different assignments which have broadened our skills and expertise as well as continuing to provide services to some clients that we have served for many years. These have been exciting and rewarding but don’t just take our word for it. This is what a selection of our clients say :

*“I think being put into Financial Special Measures we were all very apprehensive, but you were a breath of fresh air, you came with a wealth of knowledge, a calming presence and I absolutely appreciated your support”*

*“The program brief was fully met with very positive feedback from NHSE/I”*

*“We have worked with In-Form Solutions for several years on various projects. I have peace of mind using the organisation for support and they have built good relationships with the team and partners over the years and become a trusted and valued support when we have needed it”*



[www.in-formsolutions.com](http://www.in-formsolutions.com)



+44 (0)1543 560280



[info@in-formsolutions.com](mailto:info@in-formsolutions.com)

## Quality and Value

So how do we demonstrate that quality really exists in our firm. Well we have been certified to **ISO9001-2015** Quality Management Standard in 2019 and continue to improve our quality systems year on year. We are one of the few consultancies that are **Cyber Essentials Plus** accredited which demonstrates our commitment to robust Information and security management as well as being compliant with the **NHS Digital Information Governance Toolkit** where we have exceeded all standards, again year on year. This has helped to ensure that we achieved accreditation to **13 Government Procurement Frameworks**. We continually and independently demonstrate our positive outcomes at best value to those assessors.

As for value our clients choose us because we can offer experience, quality professionals and meeting deadlines at a significantly lower cost than many of the “big” consultancies.



## Our Environment

We feel as a company we should operate with a view to sustainability and a responsibility to our environment. To demonstrate this we achieved BSI **ISO14001-2015** Environmental Management certification. This demonstrates our commitment to the environment and its future protection. However, we did not just want to get the “badge” but to do something positive in our local environment. We are now actively investing our time and money by working with our local authority to improve the water quality within the pools and water courses in the parks to ensure wildlife as well as the community have a clean and safe environment in which to enjoy and live. This is just one of the initiatives we have undertaken. We very much encourage our team to actively support our local community by participating and contributing to many worthwhile voluntary causes, charities, and organisations.

## Our People

We are delighted that our team has been enhanced through the recruitment of senior and experienced people, working with such a diverse team providing effective solutions. We continually train all our team to develop their skills for a challenging modern world. Our team includes experienced Chief Executives, Finance Directors, HR & Procurement specialists, Commissioners, Project Managers, Clinicians, and Digital specialists as well as analysts and support staff. As you can see we have a range of skills and talents that enable us to tackle a huge variety of assignments.

## Our Partners

We are committed to our partners by providing them with the solutions they need to successfully deliver positive outcomes to their community. We have supported and continue to support an extensive number of public sector partners including the NHS in England and Wales, the Governments of Jersey and Gibraltar, and numerous clients in the Republic of Ireland. We are proud that many strong relationships have been formed with so many clients over long periods of time.

As public services continue to transform, we believe we are well equipped and experienced to support public services through this period of change by providing safe, effective, and reliable advice, research, preparation, project management, implementation and evaluation that conform to our social responsibilities of enhancing our community’s wellbeing and environment.

We are your trusted partner and will continue to evolve to meet both our and your future challenges.